

Cynerio Leverages Frontegg's Multi-Tenant User Management Solution to Implement SSO across their entire platform.

Case study

Self Served and Dev-Friendly Solution for Optimal Results.

TL;DR.

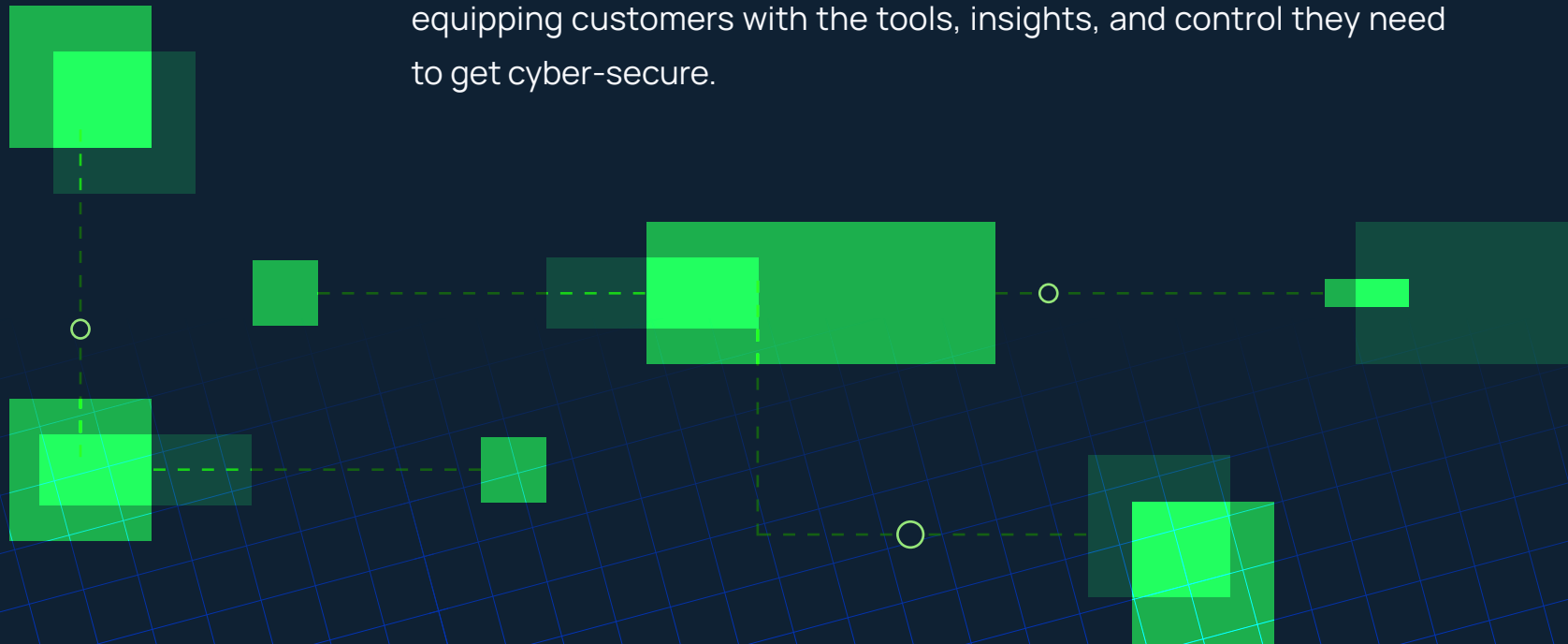
Cynerio, a fast-growing cybersecurity company, was looking for a robust, and easy to implement, user management solution to support their Single-Sign On (SSO) authentication flows.

They chose Frontegg's embeddable user management platform due to its seamless integration, self-serve capabilities and dedicated support.

About Cynerio

The Cynerio Healthcare IoT platform provides healthcare facilities with a comprehensive suite of solutions that caters to every IT need, from healthcare-safe Zero Trust cybersecurity to asset and risk management.

Its platform covers every connected asset and threat vector, equipping customers with the tools, insights, and control they need to get cyber-secure.

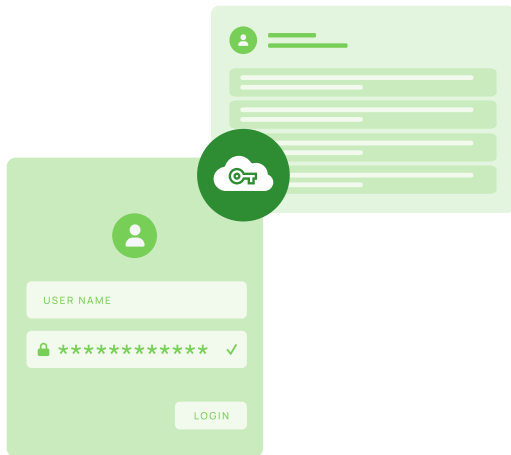


The problem.

Overhead Caused by User Management Tasks

The main issue was that Cynerio was developing all user management features and authentications flows internally. While this was not a technical issue per se, the company's developers were having to deal with a growing number of feature requests. This was hampering productivity, causing a lot of stress, and impacting what mattered the most - innovating new core product features.

Also, customers were demanding advanced Single-Sign On (SSO) capabilities. Active Directory SSO was a common option they needed as fast as possible. Google SSO and other options were also being requested by multiple customers.



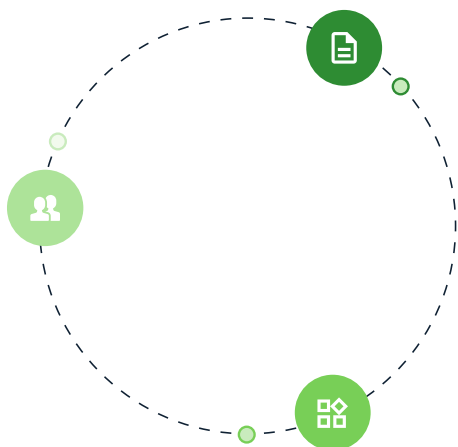
Doron Mayer
VP R&D, Cynerio



We were looking to implement multiple SSO solutions, since it was becoming a key business requirement as we started scaling up.

The challenge.

Smooth Third-Party Integration with Multi-Tenancy



While many other vendors were offering similar authentication flows and user management capabilities, none of them were able to provide Cynerio with the required multi-tenancy capabilities. Being a B2B company that was scaling up fast, Cynerio needed the ability to create multiple domains and multiple login pages. This is where options fell short.

Cynerio was looking for a solution that would enable quick onboarding of new customers with its multi-tenant architecture, while also offering plug-and-play functionality that would reduce the stress on its development teams.



We needed to tick all the boxes when it came to implementing the SSO flows, but multi-tenancy was another big challenge we needed to overcome.

The solution.

End-to-End User Management with Strong Tech Support

The Frontegg implementation was smooth with minimal onboarding steps. All questions and queries were resolved quickly via Frontegg's Slack support channel. Following the quick and effortless integration, Cynerio was able to configure their authentication solution without any hiccups and go live the same day. Assigning roles and permissions was also easy thanks to Frontegg's centralized dashboard.

Important benefits Cynerio started enjoying after adopting Frontegg

- ✦ *Enterprise readiness with SSO authentication.*
- ✦ *Fully customizable and embedded Login box.*
- ✦ *Multi-tenant hierarchy to support future growth.*
- ✦ *Self-served user management platform.*
- ✦ *End-to-end coverage and dedicated support.*

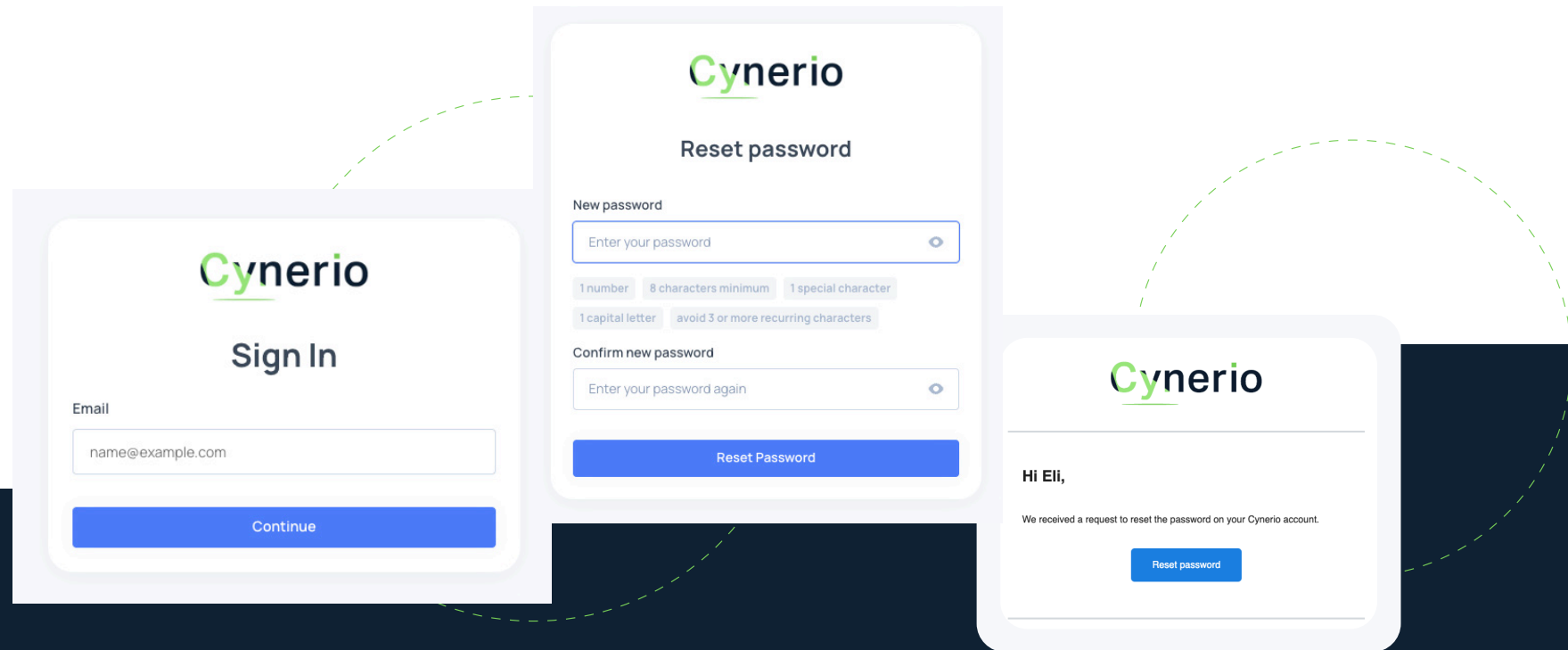


Implementing Frontegg was a breeze with exceptional support.

The solution.

End-to-End User Management with Strong Tech Support

The Login Box Builder was also great for the company's frontend needs. Cynerio was able to customize everything in a user-friendly way, all with just a few clicks and no extra code., removing the workload from the development team who no longer have to worry about coding or configuring basic features.



With a robust and scalable authentication solution in place, Cynerio can now shift its focus to innovation.

All SSO flows are self-served and empower its customers to **get things done fast**, all without the intervention of support

or development teams. By utilizing Frontegg, **Cynerio is able to scale up faster and without wasting time and resources.**

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